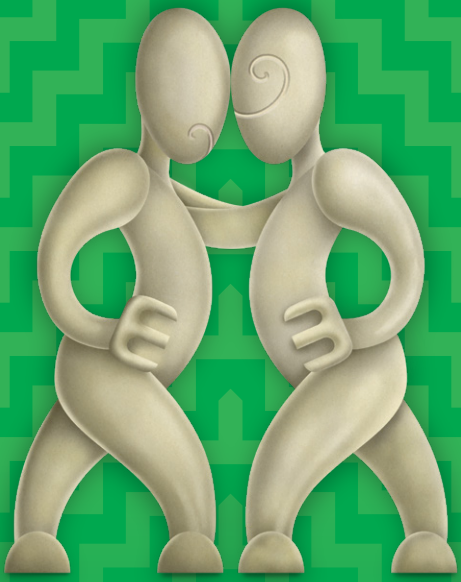
Te Wānanga o Aotearoa

Manaaki Tāngata
Certificate in Bicultural Social Services
Level 4



Manaaki Tāngata
Certificate in Bicultural Social Services Level 4

February 2027	38 weeks	Fees apply	120 credits

Have you always wanted to help others or participate in community initiatives? This qualification will help you with a career in social services, improving people's lives and changing your community.

Manaaki Tāngata is a great place to start if you're wanting an introductory qualification to help you understand diverse communities and working in whānau-centred social services.

You'll explore a range of kaupapa (topics) and gain a deeper understanding of the tools and skills you'll need to work within agencies, building on your experiences to help you give back through service to our communities.

You'll learn about:

- Relationship building skills
- The roles and obligations of social services in Aotearoa
- How to strengthen and enhance whānau, hapū, iwi, and community wellbeing
- Applying a bicultural lens to your practice and principled approaches within social services in Aotearoa
- Te Tiriti o Waitangi
- How to support whānau in culturally appropriate ways

Specific entry criteria apply.

Find out more
0800 355 553
twoa.ac.nz/manaaki

Te Wānanga o Aotearoa

Visit twoa.ac.nz to find detailed information about this programme.
© Te Wānanga o Aotearoa | June 2026 | WTR26-265